

Monitoring ITS activities



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Monitoring – lessons learned



- Our post event reports has lacked a sufficient level of detail to allow documenting results and impact(s)
- Limited in depth understanding of ITS longer term impact
- Limited recommendations for future actions, lesson learned, best practices etc.



Inadequate monitoring – the key causes



- Vague definition of indicators in ToR, little attention to establishing beneficiary baselines and use of indicators
- Change/turn over of staff – disappearance of beneficiaries' institutional memory
- Indifference to regular follow up and subsequent reporting (at beneficiary level)
- Inadequate monitoring competences, unfamiliarity with monitoring terms
- Inadequate quality and incompleteness of data and information

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Why is monitoring important for us?



- Collection, analysis and reporting on indicators is the basis to determine if results have been achieved as planned
- Helps to identify changes over time e.g.:
 - Do the beneficiaries use the skills and knowledge they have learned?
 - Are prepared guidelines, procedures being applied?
 - Has there been increased investments in RES/EE?
 - Are energy statistics used to inform energy policy?
- Helps to identify problem areas and/or successes
- Helps us to understand what works and what does not work



Moving forward



- Challenge ahead: **need evidence of results and impacts** of ITS interventions
- Type of activity determines the format of monitoring e.g. a difference between a study, a training event etc.
- Attention and focus on having **baseline data/information** – also help us to guide the scope of work of a planned intervention
- Must formulate **tangible and measurable** “results” and anticipated “impacts” as part of ToR
- Monitoring is the basis for communicating Inogate achievements
- Ex-post follow up on impacts at intervals (e.g. 3 months, 6 months)

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Proposed process

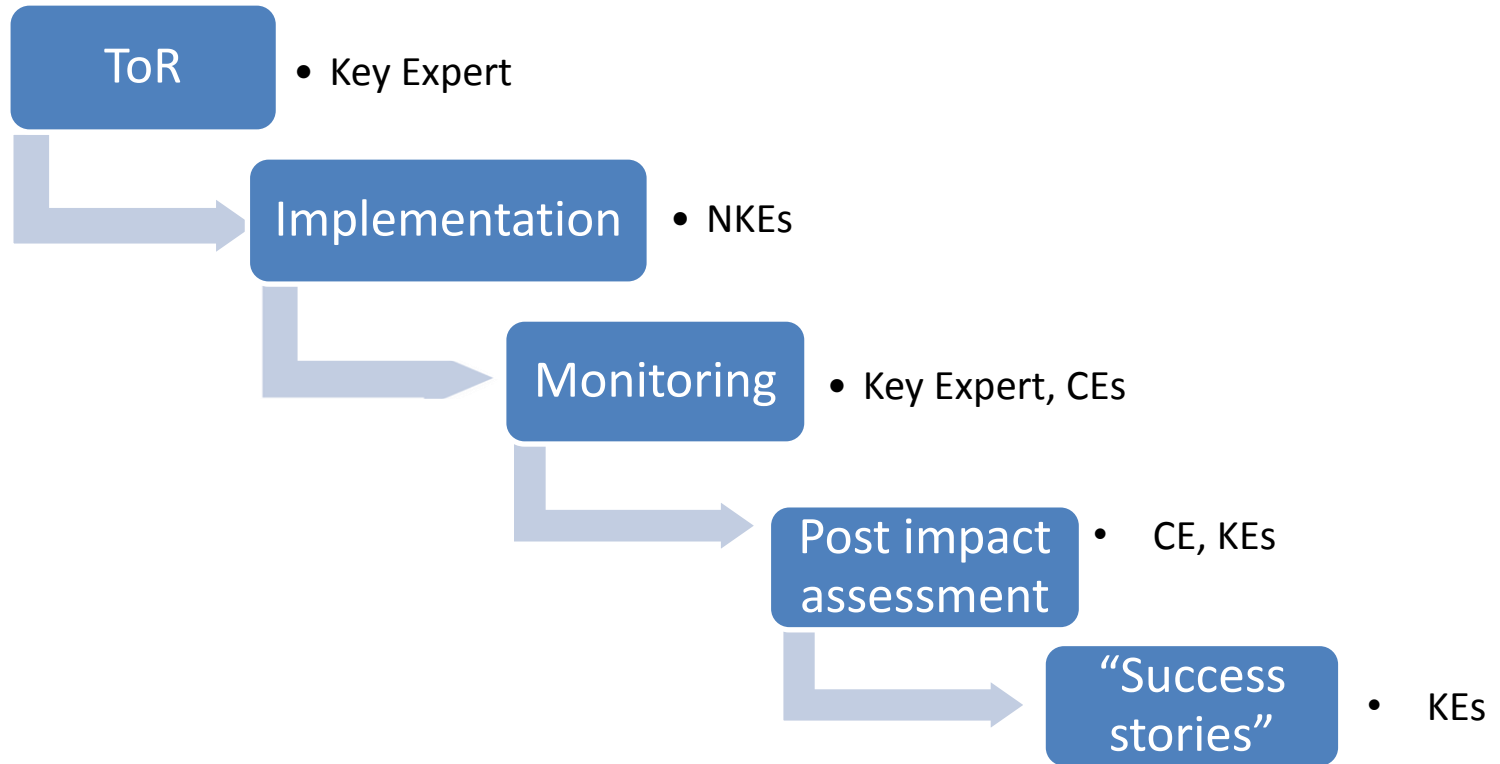


1. Key experts draft ToR in collaboration with beneficiary
2. Internal technical QA of ToR
3. Monitoring QA by RDK
4. Implementation by (Non) Key Experts
5. Data collection by CEs
6. Analysis by Key Experts
7. Internal QA
8. Reporting on achievements and impact by Key Experts
9. Preparation of selected success stories

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Proposed monitoring process



Monitoring methods



- Define indicators (qualitative, quantitative) – Quantity, Quality and Time based on the CWP/RWP “expected results”
- E.g. “Awareness created among decision makers on the benefits of energy regulation based on EU principles”
- E.g. “Procedures on pigging adopted and tender documents improved”
- Collecting data/information before (baseline and/or benchmark) and after (at intervals)
- How:
 - Questionnaires
 - Tests
 - Benchmarking
 - Interviews (individual, group)

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Template monitoring results



Multiple results!

Activity	Result	Indicator	Data source	Frequency of data collection	Responsible	Reporting purpose
Development of a concept, strategy and action plan for an information centre on Sustainable Energy (SE)...	Concept, strategy and action plan developed; SE info centre established.	Concept paper prepared by May 2015	Concept paper	Once, May 2015	CE	Progress reporting
		Strategy & action plan prepared by July 2015	Strategy & action plan	Once, July 2015	CE	Progress reporting
		SE info centre established by xxxx, delivering SE awareness activities	Site visit	Once	CE	Progress reporting
			Awareness campaign/program	3 & 6 months following establishment		

Attention to what "awareness" activities may involve!

Template monitoring impact



Awareness among who, of what?

Activity	Impact	Indicator	Data source	Frequency of data collection	Responsible	Reporting purpose
Development of a concept, strategy and action plan for an information centre on Sustainable Energy (SE)...	Increased awareness of EE and RE solutions	Increased in investments in EE & RE? Increased use of LED light bulbs? Etc...		X months after conclusion of awareness campaign	CE and CC	Progress reporting Input into development of ITS success stories

How will we know if awareness have led to a change in behavior?

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